



Safest People, Safest Places

Combined Fire Authority

30 March 2022

Community Risk Management Plan

Report of the Policy Support Officer

Purpose of Report

1. To provide Members with information regarding the results of the Community Risk Management Plan (CRMP) Consultation which began on 15 November 2021 and ended on 7 February 2022.

Background

2. The Fire and Rescue Service National Framework document places a legal responsibility on all fire and rescue authorities to produce and consult on their CRMP. These documents direct fire and rescue authorities to:
 - be accountable to communities for the service they provide;
 - identify and assess the full range of foreseeable fire and rescue related risks their areas face;
 - make appropriate provision for fire prevention and protection activities and the response to fire and rescue related incidents;
 - develop and maintain a workforce that is professional, resilient, skilled, flexible and diverse;
 - collaborate with emergency services and other local and national partners to increase the efficiency and effectiveness of the service they provide.

Promotion

3. The CRMP document and an explanatory booklet have been published on our website together with the Community Risk Profile (CRP). Accessible versions of these documents have also been published.
4. In order to ensure that a wide range of views were gathered, links to an online survey were made available via the website and promoted throughout the Service and beyond.
5. The information regarding the Consultation and survey was sent to a range of partner organisations in sectors including Councils, Police, Health, Voluntary and Community, Education, Business, Faith and Housing. Colleagues shared the information to encourage participation.
6. Covid restrictions were reintroduced which meant we could not distribute leaflets in the usual way, such as engaging at community venues. However, we did encourage crews to distribute them where possible.
7. The Consultation was presented at various online community meetings including at Area Action Partnerships (AAPs), and AAP Co-ordinators promoted the survey link to their contacts and on their Facebook pages where possible. We also presented to Durham County Council's Safer and Stronger Communities Overview and Scrutiny Committee, to the Darlington Partnership and to the Durham Youth Council. We also consulted with the Senior Command teams of our neighbouring Fire and Rescue Services.
8. The consultation was promoted extensively on social media. We posted about the CRMP Consultation 12 times on Facebook with an average reach of 4823 people per post. On Twitter our tweets over the period averaged over 1426 impressions per tweet. There have been two LinkedIn posts with an average of 297 impressions per post.

Results

Number of responses: 293

9. Question 1

Do you agree with our proposal to introduce the following new response standards?

Attend Accidental Dwelling Fires (ADFs) within 8 minutes on 70% of occasions

Attend Non Domestic Fires (NDFs) within 9 minutes on 70% of occasions

Attend Road Traffic Collisions (RTCs) within 10 minutes on 70% of occasions

Yes 65%

No 35%

10. **Question 2**

Do you have any overall comments about our Community Risk Management Plan and approach to allocating our resources?

Many respondents did not comment but where the free text box was completed in detail the following types of issues were raised:

- Further cuts should not be introduced
- Is 70% a reasonable response?
- Should the Service be using TRVs?
- Second appliance response times should be published
- Using appliances to fit smoke alarms is not cost effective
- More information on why the standards are changing would be useful
- Partnership working is done well
- The CRMP provides a measured approach in uncertain times
- RDS system needs remodelling
- A comprehensive look at what the Service offers and how it manages risk
- The document provides a comprehensive presentation of your approach to managing risk, and planning use of your resources, using a range of strategies. We believe it provides a useful and comprehensive tool to guide your Service for the future, and ensure that key partners, stakeholders and your local communities can be clear on what they can expect from their fire and rescue service.
- The proposed changes to your response standards, prioritising the focus on providing a prompt response to life risk incidents, is well founded and shows consideration has been given to the risks in your area, and the effective and efficient use of resources.

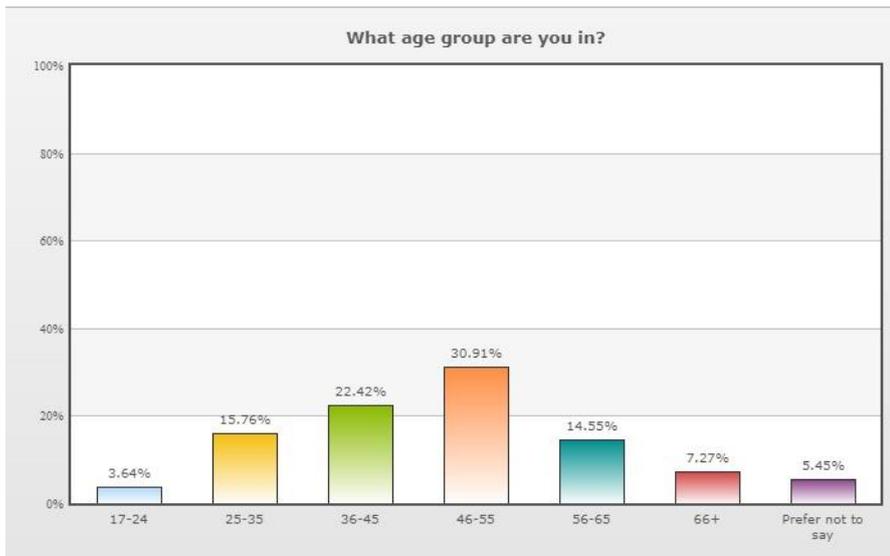
11. **Question 3**

What best describes your gender? (Please self describe)

Male	64%
Female	33%
Non-Binary	1%
Preferred not to say	2%

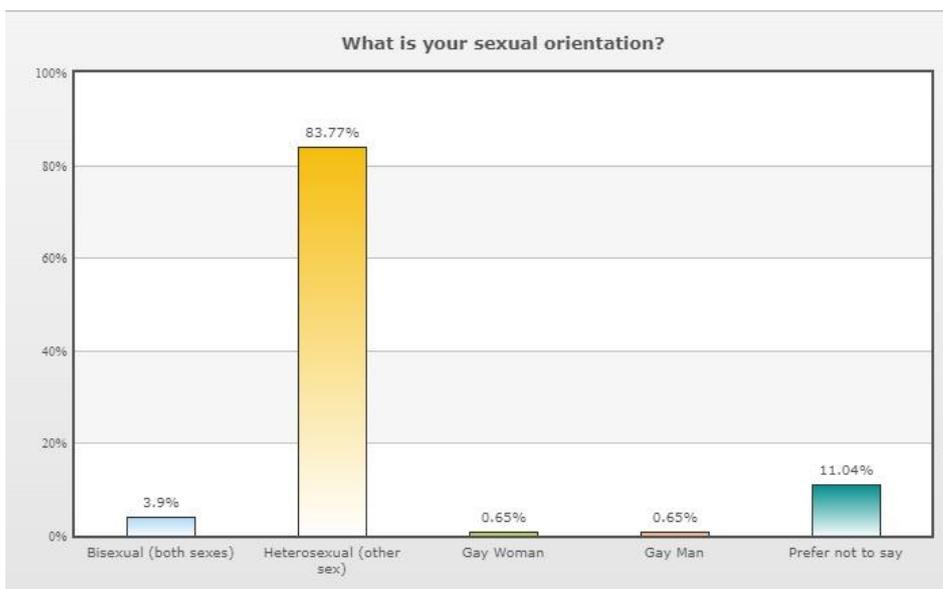
12. **Question 4**

What age group are you in?



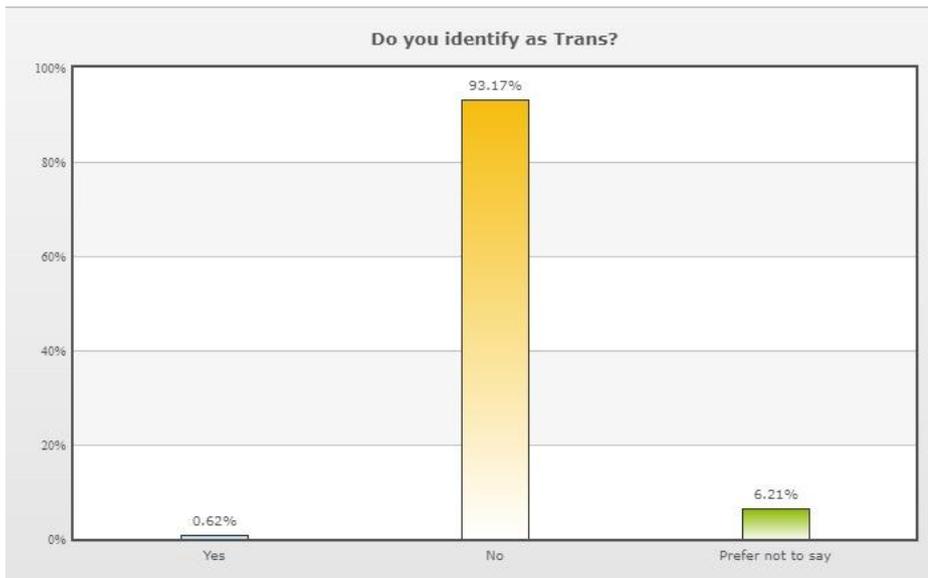
13. Question 5

What is your sexual orientation?



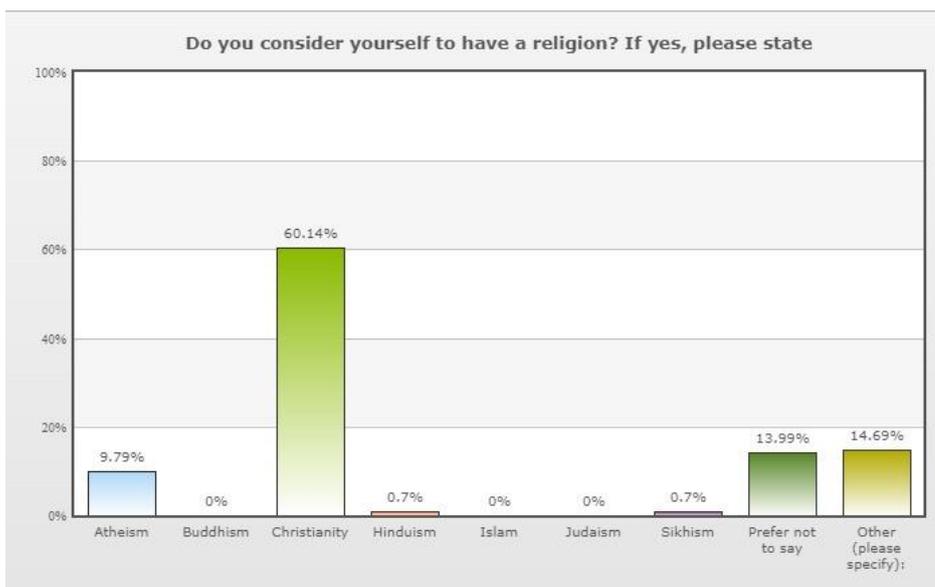
14. Question 8

Do you identify as Trans?



15. Question 9

Do you consider yourself to have a religion? If yes, please state



16. Question 10

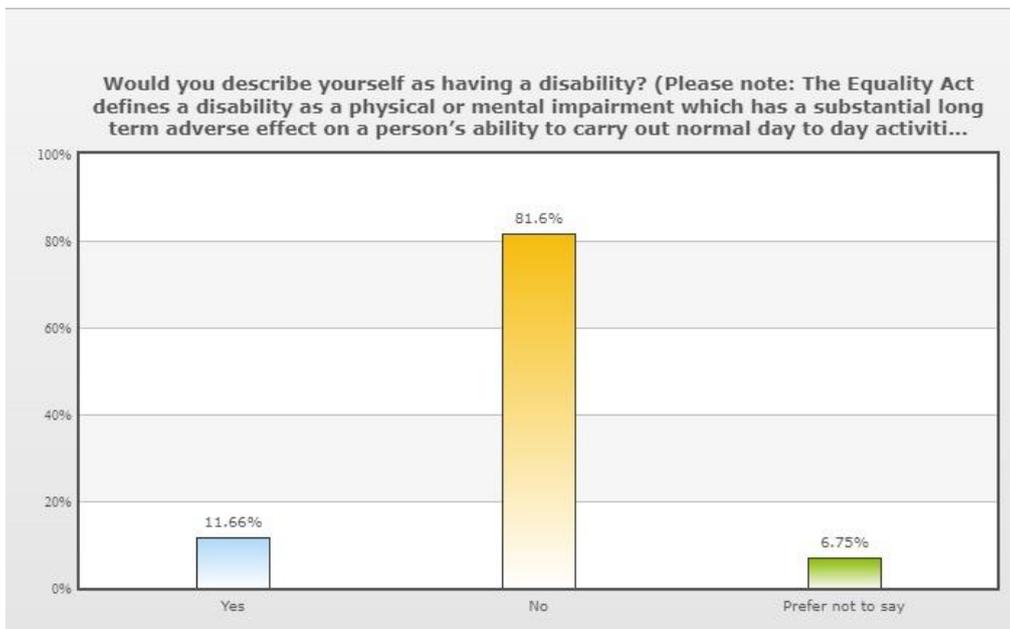
What is your ethnic background?

White	%
Welsh/English/Scottish/ Northern Irish/British	89%
Gypsy or Irish Traveller	1.5%
Any other white background	1.5%
Asian or Asian British	
Bangladeshi	0
Chinese	0
Indian	0

Pakistani	0
Any other Asian background	0.5%
Mixed	
Asian and White	0.5%
Black African and White	2%
Black Caribbean and White	0
Any other mixed background	0
Black or Black British	
African	0
Caribbean	0
Any other black background	0
Other Ethnic Group	
Arab	0
Any other Ethnic Group	0.5%
Prefer not to say	4.5%

17. **Question 11**

Would you describe yourself as having a disability? (Please note: The Equality Act defines a disability as a physical or mental impairment which has a substantial long term adverse effect on a person's ability to carry out normal day to day activities. Cancer, HIV and Multiple Sclerosis are covered from point of diagnosis. People who have had a disability but no longer have one are covered by the Act).



Next Steps

18. The Service will analyse the results of the CRMP Consultation, including the Equality and Diversity questions we asked in the survey, together with the Equalities Impact Assessments we carried out on the CRMP document and consultation process and incorporate the learning from this into next year's consultation.
19. It is noted that the public have approved the plan to amend the response standards therefore the CRMP is in a position to be approved and published should Members agree.

Recommendations

20. Members are requested to:
 - a) **note** the contents of the report.
 - b) **consider** the survey results as part of the decision-making process when assessing Service resources going forward.
 - c) **approve** the CRMP for 2022-2023